



Bethlehem Area School District was notified today, Tuesday, March 17, 2020, by Service Electric of their commitment to the Keep Americans Connected Pledge by offering a free broadband modem that includes wifi capability to anyone living in Service Electric's service area.

Parents and guardians can find out if their home address qualifies them as being in Service Electric's service area. To obtain more information about the offer call Service Electric Toll Free in PA at 1-800-232-9100.

The notice that appears on Service Electric's website is seen below with this offer outlined in red.

SERVICE ELECTRIC

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Dear Service Electric Family,

While you have received official notifications of our action plan and procedures put in place to help combat the COVID-19 pandemic, I wanted to personally let you know that our management team is doing everything we can to closely monitor and adjust to the situation. As many of our regular projects and responsibilities have been put on hold, we will continue to work around the clock to ensure that we are making the best decisions for our employees and customers.

The Lehigh Valley's surrounding emergency infrastructures, including local hospitals and major health networks, are depending on us to provide continued, reliable service and connectivity. Work-from-home personnel and small businesses need SECTV to be able to serve their customers, while families are counting on us to help entertain and educate their youth during this ongoing self-quarantine period.

Service Electric has also made a commitment to join the "Keep America Connected" pledge to:

- Not terminate service to any residential or small business due to the inability to pay their bill.
- Waive late fees that residential or small business customers incur because of their economic circumstance related to the coronavirus pandemic.
- Open its Wi-Fi hotspots to everyone.

Additionally, SECTV will offer free broadband modems to qualifying customers during this ongoing national emergency.

For more information on modem access and the 60-day financial grace period, please contact a SECTV Customer Service representative at:

Toll Free in PA (800) 232-9100
Toll Free in NJ (800) 225-9102

We will continue to assess the situation and adjust accordingly, doing our best to keep our employees safe and our customers connected.

John M. Walson
President
Service Electric Cable TV & Communications