
Frequently Asked Questions – BASD Dining Services

How will you ensure a safe dining environment for students this school year, as a response to Covid-19?

Keeping students safe while eating with us is our #1 priority. We are constantly working closely with Bethlehem Area School District administration to prepare and evolve our dining operations to respond to changing needs. The following measures are being taken to ensure a safe and clean environment:

- Staff training on workplace hygiene, social distancing, personal protective equipment, self-monitoring and mitigation tactics.
- Increased frequency of cleaning high-touch areas.
- Implementation of cashless and touchless transactions.
- Social distancing and wearing of masks.
- Modifications to service procedures and line layouts.

Will my child have access to school meals, whether at school or in-home learning?

For students enrolled in BASD Hybrid or BASD e-Classroom, breakfast and lunch meals are available for pickup on Mondays at designated schools. For instructions, pick-up locations, menus and more, please go to <https://www.basdschools.org/dining> and click on *Monday Meal Distribution* or *Meals for e-Classroom*.

How do I apply for free or reduced meal benefits?

There are 3 easy ways to apply for free or reduced price meals for the students of the Bethlehem Area School District:

- Online at <http://www.schoolcafe.com/>
- Online at <https://www.compass.state.pa.us>
- Or you may complete a Free and Reduced Price School Meals Family Application, available at <https://www.basdschools.org/dining>, click on *Free and Reduced Meals Information*

Students who qualify will receive both breakfast and lunch for free or at the reduced price for the entire school year. Only one application per household is needed, even if your students attend different schools.

My student qualified for free or reduced meal benefits last school year. For this school year, will they continue to receive meals at the free or reduced price?

No, if your student qualified for meal benefits last year, you **MUST** reapply by October 5, 2020, in order to continue receiving free or reduced-price meals.

How do I add money to my student's cafeteria account?

Please be aware that cash and checks will not be accepted at lunch time. Funds may be added to cafeteria accounts in the following ways:

1. Online at schoolcafe.com
2. Mail a check made payable to BASD Dining Services with student name and ID number to:
BASD Dining Services
1170 Fernwood Street
Bethlehem, PA 18018
3. Place cash or check made payable to BASD Dining Services in an envelope clearly labeled with student first name, last name and ID number. The labeled envelope may then be handed to a Dining Services team member at breakfast time in the cafeteria. Elementary students may hand the envelope to their teacher. Cash or check that is not in a labeled envelope will not be accepted.

What is the new procedure for checking out at the register?

Students are now required to scan their ID card at the register to access their account. Pin pads are no longer available to access student accounts. Students at Freedom and Liberty may pull up their barcode using the SchoolCafe app in place of using their ID card. The SchoolCafe app can be downloaded in the App Store or on Google Play.

For Monday meal distribution, students/families must check-out using the student's ID card OR the barcode on the SchoolCafe app.

Where can I find monthly menus?

For printable monthly menus, nutrition information and more, visit us online at <https://www.basdschools.org/dining> and click on *Monthly Menus*.

How can I get nutrition information on the menus?

Nutrition information is available online at <https://www.basdschools.org/dining>, click on *Nutrition Information*.